



Reengineering a university department

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<http://www.diku.dk/~jyri/bpr/>

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■ get a better understanding of the needs and demands of their students.

- achieve a competitive advantage when their own teaching processes are to be improved and

We hope that those, who will read the book,

The book project was triggered by the business problems experienced at the department: high dropout rate, long study times, critics from students, budget cuts, inadequate research funding, brain drain, and weak management structure. As a possible remedy for these problems, a visionary plan how to reengineer the most significant business processes of the department is given. True, many of the business processes are difficult and deeply rooted in history, but the world would stop without ambitious attempts at solving them.

In the book "Reengineering a university department", authored by Christopher Derek Cury and Jyri Katajainen, the business processes of the computing department at the University of Oulu are considered. The main focus is on the educational part of the business done at the department. The topics covered are business modeling, requirement analysis, and organizational design including the information technology needed. The whole design is based on the fundamental idea of using the theory of psychological types in the definition of system requirements.

A book on organizational design

Foundation of the organizational design

